



PHYSICAL: Centuria Park, Unit 8,  
265 Von Willich Rd, Centurion  
POSTAL: PO Box 10152, Centurion 0046  
SWITCHBOARD / SALES: 012 663 2500  
ACCOUNTS: 012 663 1515 FAX: 086 688 5622

## ADSL UNCAPPED Application Form

Full Name / Company Name \_\_\_\_\_

If company - Contact person \_\_\_\_\_

Email for Invoice \_\_\_\_\_ VAT No. \_\_\_\_\_

Phone numbers (W) \_\_\_\_\_ (Fax) \_\_\_\_\_ (Cell) \_\_\_\_\_

Postal address \_\_\_\_\_ Code \_\_\_\_\_

New Service

Upgrade of Existing Service

### Debit Order Details

I, the undersigned, request **3Gi Internet services** to arrange with my bank to collect, by means of the debit order system, the payments in terms of the stipulations of the contract and payments in advanced (as they may be amended from time to time/where applicable/where so requested) of the above-mentioned against my account.

Bank Name ..... Account Holder's Name .....

Branch Name.....Branch Code .....

Account Number.....

Account Type (e.g. current, savings, transmission).....

\_\_\_\_\_  
Signature of payer/authorized official

\_\_\_\_\_  
Date of signature

**Please note:** The service is for data usage and will be invoiced for a full month irrespective of when the service has commence plus one full month upfront.

*I, the undersigned, have read and understood and hereby accept the terms and conditions of service.*

Signature \_\_\_\_\_

Date \_\_\_\_\_



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## ADSL UNCAPPED Application Form

<b>ADSL Uncapped Connect Service</b>		
For email, browse the Internet or social networking without heavy downloads		
ADSL – Home – 2MB	R 150	
ADSL – Home – 4MB	R 220	
ADSL – Home – 10MB	R 450	
VDSL – Home – 20MB	R 490	
VDSL – Home – 40MB	R 800	
<b>ADSL Uncapped Premium Service</b>		
For browse, email, social network and enjoy their internet experience, who want to transfer or download larger files, game online, stream video and make VoIP calls.		
ADSL – Premium – 1MB	R 195	
ADSL – Premium – 2MB	R 335	
ADSL – Premium – 4MB	R 405	
ADSL – Premium – 10MB	R 655	
VDSL – Premium – 20MB	R 1 215	
VDSL – Premium – 40MB	R 1 695	
<b>Additional Service</b>		
Static IP Address per account	R 45	

Signature \_\_\_\_\_



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# ADSL UNCAPPED Application Form

## STANDARD TERMS AND CONDITIONS OF ON-LINE ACCESS FOR ADSL SERVICES

These terms and conditions (hereinafter referred to as "this agreement") shall, when read together with the Subscriber's application form and any schedule thereto, constitute the whole of the agreement between 3GI and the subscriber.

### 1. Acceptable Use Policy

- 1.1. You will only use the ADSL Service for purposes that are lawful and for which it was designed.
- 1.2. You will not use the ADSL Service, directly or indirectly, in a way that:
  - 1.2.1. constitutes hate speech, incitement to commit criminal acts, or invasion of privacy; infringes copyright or other intellectual property rights;
  - 1.2.2. spreads viruses or other computer or communications software, code, programs or files that impede or destroy the functionality of any computer or communications software or equipment;
  - 1.2.3. transmits unsolicited bulk messages ("spam");
  - 1.2.4. causes your Base Cap to be regularly exceeded;
- 1.3. We reserve the right to limit the number of emails that you may send in any given period or to limit the total message volume (amount of data) sent per hour.
- 1.4. You may not resell the ADSL Services, receive any charge or benefit for the use of the ADSL Services or provide Internet access or any other feature of the ADSL Services to any third party or in any other way exploit the ADSL Service for any commercial purposes.
- 1.5. The ADSL Services are consumer products designed for personal access to and use of the Internet. You may not run a server (including game servers) in connection with the ADSL Services. You may not provide network services to others via the ADSL Services.
- 1.6. You may not restrict, inhibit or interfere with the ability of any person to access, use or enjoy the Internet or the ADSL Services, or create an unusually large burden on our network, including, without limitation, continuously uploading or downloading streaming video or audio; continuous FTP uploading or downloading, or otherwise generating levels of traffic sufficient to impede others' ability to send or retrieve information, or to use the ADSL Services in an abusive manner in connection with any unlimited packages, options or promotions.
- 1.7. We reserve the right to establish policies, rules and limitations, from time to time, concerning the use of the ADSL Service. You must comply with any bandwidth, data storage and other limitations we may impose, in our sole discretion. Failure to comply with these rules will result in your service being restricted, suspended or terminated, in our sole discretion.
- 1.8. We will manage bandwidth usage to the best of our ability during peak periods; however, it remains a best effort service.
- 1.9. We reserve the right to manage our network in order to optimize its efficiency for the benefit of all our subscribers, including, without limitation, by way of the following: rate limiting (speed), rejection or removal of spam or otherwise unsolicited bulk e-mail, anti-virus mechanisms, protocol filtering and imposing restrictions on your use. We may take any other action we deem appropriate in order to help ensure the integrity of the network experience for all subscribers, including limiting your data traffic by controlling your network and/or bandwidth usage.
- 1.10. We are committed to provide you with uninterrupted ADSL Services. However, we cannot guarantee that the ADSL Service and the allocated capacity will always be available.
- 1.11. If the ADSL Service is used in a way that we, in our sole discretion, believe violates this Acceptable Use Policy or any of our rules or limitations, we may take any responsive actions we deem appropriate. Such actions may include without limitation, temporary or permanent removal of content, cancellation of newsgroup posts, filtering of Internet transmissions, and/or the immediate limitation, restriction, suspension or termination of all or any portion of the ADSL Services or your account.
- 1.12. The subscriber hereby indemnifies 3GI against and holds 3GI harmless from any claim by any party arising directly or indirectly out of access to or use of the service or information obtained through the use of it.

### 2. Charges

- 2.1 The charge for the subscriber's entitlement to use the service on a monthly basis is a monthly fee, which is payable monthly in advance by the Subscriber to 3GI by debit order.
- 2.2 It is the policy of 3GI to provide subscription only on the basis of a debit order on a bank account.
- 2.3 Returned Direct Debit transfers will be subject to a R75 handling fee.
- 2.4 3GI will only issue invoices on request by the client through email.
- 2.5 3GI reserves the right to withhold access for overdue accounts, while the subscriber shall continue to be liable for the service until the conditions of notice of termination are fulfilled.
- 2.6 Cancellation of a subscription does not release the account holder from paying any and all amounts due to 3GI at the time of cancellation.

### 3. Duration and Termination

- 3.1 This agreement is for a minimum of (three) months initially and will automatically renew indefinitely thereafter.
- 3.2 The agreement shall continue indefinitely and shall be terminable on the expiry of 1 calendar month written notice given by either party to the other.
- 3.3 3GI reserves the right to suspend/cancel the service without prior notice and with immediate effect if it is found that the subscriber has breached any of the terms and conditions set out in this contract.

Signature \_\_\_\_\_